

WAGG 'n' HEELS Ltd

18 Fir Tree Road, PO11 9BA

Email: waggnheels@gmail.com

Tel: 02392 462589

Mob: 07565081191



THE DOG REGISTRATION PACK

DOG'S NAME:	
BREED:	
DATE OF REGISTRATION:	

WAGG 'n' HEELS Ltd

HOME DOG BOARDING & DAY CARE REGISTRATION FORM

OWNER'S DETAILS	
Name	
Address	
Home Number	
Mobile Number	
Email Address	
Name of Partner / Spouse (if applicable)	
Partner / Spouse Number (if applicable)	

DOG DETAILS			
Name of dog (including surname)			
Breed:			
Date of Birth:			
Weight of Dog:			
Gender:	Male	Female	
Is your dog neutered?	YES	NO:	
If female & unneutered, when was your dog last in season?	Date:	<i>If known, please give details about your dog's season pattern (frequency).</i>	
Microchip details:	Microchip company:	Microchip number:	
Are the microchip details up to date?	YES:	NO: <i>Please add current details and advise of plan to update:</i>	
Insurance details:	Please tell us company, policy number and expiry date.		
Country of birth?		Owned from a puppy?	Rescue / Rehome
ANY OTHER DOGS?	NO	YES	HOW MANY?

Please attach a copy of your dog's vaccination certificate and if dog was originally from abroad, please also attach a full copy of the dog's passport

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Emergency Contact Information

(This should be someone who does not live in your household or that will be away at the same time as you)

Emergency Contact Name:			
Emergency contact Number:			
Emergency Contact Address:			
Email Address:			
Relationship to owner:			
Will your Emergency Contact collect your dog in the event of an emergency?	YES	NO	<i>If no, please contact us on Tel 07565081191</i>
Will your Emergency Contact make medical decisions in your absence?	YES	NO	
Is your Emergency Contact named as an approved medical decision maker with your vet?	YES	NO	<i>Under GDPR this is now mandatory</i>
Has your emergency contact signed the agreement form	YES	NO	

WAGG 'n' HEELS Ltd

HEALTH SECTION

Veterinary Contact Information			
<i>Please note that the information in this section will be shared with a vet should your dog require emergency treatment whilst in our care and therefore needs to be accurate.</i>			
Name of Veterinary Practice			
Veterinary Practice Address			
Veterinary Practice Tel: Number			
Veterinary Practice Emergency Out of hours Service details			
Have you registered WAGG 'n' HEELS Ltd as an approved medical decision maker with your vet?	YES	NO	<i>Under GDPR this is now mandatory</i>
Do you agree that your dog may be taken to another (local) vet if the treatment needed is urgent?	YES	NO	
Date of last Booster Vaccinations:	<i>Please note that we will require a copy of your dog's vaccination certificate.</i>		
Date of Kennel Cough Vaccination:	<i>Please inform us if you do not vaccinate your dog for kennel cough.</i>		
Date of last Worming Treatment:	<i>Please tell us the name of the product that you use and how often.</i>		
Date of last Flea Treatment:	<i>Please tell us the name of the product you use and how often.</i>		
Is your dog currently on any medication or receiving veterinary treatment?	NO	<i>YES: Please give details on the separate <u>MEDICATION FORM</u></i>	
Does your dog have any allergies?	NO	<i>YES: Please give details</i>	
Is your dog in generally good health?	YES	<i>NO: Please give details on separate <u>MEDICATION FORM</u></i>	

WAGG 'n' HEELS Ltd

KENNEL COUGH DISCLAIMER

*As per our terms and conditions all dogs must have the Kennel Cough vaccination yearly, and 4 weeks+ before boarding. In some cases where it is not possible for your dog to have their KC vaccination 4 weeks prior to boarding the owner must sign the **kc disclaimer** below*

I take full responsibility if my dog passes on the live Kennel Cough virus to others, if I have been unable to have my dog vaccinated 2 weeks prior to boarding. I will not make any claim on the business' insurance, nor will I hold WAGG 'n' HEELS Ltd responsible for any:

- illness to my dog
- Death of my dog.

I will also take full responsibility for my dog infecting others, who are vaccinated, & pay for any costs incurred by another dog owner if their dog contracts the virus due to my dog not being vaccinated 2 weeks prior to boarding.

I agree to pay any costs incurred (consultation, treatment, medication etc) for any medical intervention by a veterinarian.

Signature of owner..... Date

For more information please go to [Kennel Cough Owner Information Leaflet.](http://cinqueportsvets.co.uk/information_sheets/category/dog-advice/kennel-cough)
http://cinqueportsvets.co.uk/information_sheets/category/dog-advice/kennel-cough

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CONTINGENCY PLANNING

Worst Case scenario: If your dog is injured or becomes seriously unwell whilst in our care, would you prefer to be informed immediately or on your return?	Immediately	On my return
Worst Case scenario: If your dog dies in our care, under our license regulations we must take your dog to be stored at their vets, until you return. Would you prefer to be informed immediately or on your return?	Immediately	On my return

If anything were to happen to you whilst you were away, other than your emergency contact, who would you want me to place your dog with?

NAME	
ADDRESS	
TELEPHONE	
MOBILE	
EMAIL	

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BEHAVIOUR SECTION

Indoor Behaviour			
			<i>DETAILS</i>
Is your dog house-trained?	YES	NO	<i>If 'no' please give details.</i>
Does your dog indicate to go outside for the toilet?	YES	NO	
Is your dog crate trained? (Door closed)	YES	NO	
Is your dog happy to be left alone for short periods in an emergency? (Up to 3 hrs when boarding).	YES	NO	<i>If 'no' please contact us on Tel 07565081191</i>
Does your dog suffer from separation stress/anxiety?	YES	NO	<i>If 'yes' please give details.</i>
Does your dog get on well with other dogs?	YES	NO	<i>If 'no' please give details.</i>
Does your dog get on well with puppies?	YES	NO	<i>If 'no' please give details.</i>
Does your dog share well?	YES	NO	
Is your dog food/treat motivated?	YES	NO	
Does your dog resource guard, toys, food, water, people, or bed?	YES	NO	<i>If 'yes' please give details.</i>
Is your dog frightened by noises e.g. thunder, fireworks, the Hoover?	YES	NO	<i>If 'yes' please give details.</i>
Does your dog bark excessively?	YES	NO	
Does your dog scent mark around the house?	YES	NO	
Is your dog destructive/ chew furniture etc?	YES	NO	
Can your dog open doors and cupboards?	YES	NO	
Has your dog shown any fearful or nervous behaviours towards other dogs or people?	YES	NO	<i>If 'yes' please give details.</i>
Has your dog ever shown aggression towards other dogs or people?	YES	NO	<i>If 'yes' please give details.</i>
Has your dog ever bitten another dog or person?	YES	NO	<i>If 'yes' please give details.</i>
Have you ever needed the services of a dog behaviourist?	YES	NO	<i>If 'yes' please give details.</i>
Does your dog mind having their feet washed and their coats groomed and checked for foreign objects, parasites etc?	YES	NO	<i>If 'yes' please give details.</i>
Is your dog comfortable with being washed/bathed if necessary (e.g. rolled in fox poo)?	YES	NO	<i>If 'yes' please give details.</i>

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Outdoor Behaviour & Exercise			
			DETAILS
Does your dog pull on the lead?	YES	NO	
Is your dog reactive towards other dogs when on the lead?	YES	NO	
Is your dog sociable with other dogs?	YES	NO	<i>If 'no' please give details.</i>
Is your dog sociable around people?	YES	NO	<i>If 'no' please give details.</i>
Is your dog comfortable around children?	YES	NO	<i>If 'no' please give details.</i>
Does your dog have a reliable recall?	YES	NO	
Does your dog chase wildlife?	YES	NO	
Is your dog good around livestock?	YES	NO	
Is your dog food or treat motivated when on a walk?	YES	NO	
Is your dog ball/toy motivated when on a walk?	YES	NO	
Does your dog like to play in water?	YES	NO	
Does your dog like to play in mud?	YES	NO	
Will your dog walk in the rain?	YES	NO	
Does your dog eat things like sticks, stones, rubbish, animal waste etc when on a walk?	YES	NO	<i>If 'yes' please give details.</i>
Does your dog like to roll in things e.g. animal faeces etc?	YES	NO	
How many walks per day does your dog usually have and for how long?			

Other Behaviour Questions			
Does your dog travel well in a vehicle?	YES	NO	If 'no' please give details in the notes section.
How is your dog secured in a vehicle?	CRATE HARNESS		<i>If neither, please give details in the notes section.</i>
Has your dog ever had to wear a muzzle?	YES	NO	<i>If 'yes' please give details in the notes section.</i>
Does your dog jump up at people?	YES	NO	
Is your dog comfortable at the vets?	YES	NO	

COMMUNICATION
Please provide details of any cues/commands or words that your dog understands

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DOG'S USUAL SLEEPING AREA (Place X in relevant box)

Upstairs	Downstairs	In their bed	In a crate	With you
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FEEDING & NUTRITION

Please note that the information in this section may be shared with a vet in the event that your dog requires medical treatment whilst in our care

Brand				
Time	AM	PM	OTHER	
Quantity	Breakfast	Lunch	Dinner	
Type	Raw	Wet	Dry/Kibble	
Supplements.	<i>Details:</i>			
If your dog is allowed treats or snacks throughout the day, please give details:				
Does your dog always finish their meals?	YES:	NO: <i>Details:</i>		
Is there anything generally given as a healthy treat/snack that your dog cannot eat.	NO:	YES: <i>Details.:</i>		
While staying with WAGG 'n' HEELS your dog will be offered various treats and pieces of cooked chicken as part of their enrichment. Are you happy for them to receive this? (Circle appropriate response)				
Yes	No			

GROOMING ROUTINE

During their stay we will ensure your dog is kept clean and comfortable and receives adequate grooming and other health regimes as needed. This will include cleaning eyes, checking ears, teeth and nails. Particular attention will be paid to the coat for signs of matting and parasites

NB. We can only use dog's own grooming equipment, please provide as necessary.

Does your dog have a regular grooming routine?	YES	NO
Is your dog happy to be bathed?	YES	NO
Is your dog happy to be groomed?	YES	NO
Is your dog happy to have their eyes, ears, teeth and nails checked?	YES	NO

WAGG 'n' HEELS Ltd

OWNER CONSENT FORM

From 1st October 2018, all dog home boarding, day care & kennel establishments must be **LICENSED**. They must also be compliant to **The Animal Welfare Regulations 2018** as set out by **DEFRA**. As Home Boarders we are required to seek owners' permissions for certain activities, such as your dog: boarding, sleeping, sharing space, socialising & exercising in the same designated area with other dogs, that may live in our home or who are boarding with us at the same times as yours, using a crate, being groomed and being transported.

Do you, the owner, give consent for your dog/s to:

<p>BOARD AT THE SAME TIME WITH OTHER DOGS FROM DIFFERENT HOMES (13.1). We are limited to the number of dogs we can have in our home. We carefully assess every dog before their stay with us to ensure dogs are suitably matched and get on together. Dogs must be comfortable to share space, sleep and socialise with each other without any behavioural issues.</p>	YES	NO
<p>SLEEP WITH OR SOCIALISE WITH OTHER DOGS FROM DIFFERENT HOMES (16.1).</p>	YES	NO
<p>FOR DOGS FROM SAME HOUSEHOLD (13.2). Dogs from the same household can be kept together.</p>	YES	NO
<p>FOR DOGS FROM SAME HOUSEHOLD (13.2). There may be times when it is necessary to separate them. Are you ok with this?</p>	YES	NO
<p>SHARE THE SAME ROOM?</p>	YES	NO
<p>EXERCISE, PLAY & RECEIVE MENTAL STIMULATION WITH OTHER DOGS (7.1). Your dog will have regular opportunities during the day to exercise, through walks, being in the garden, play, socialisation, entertainment, environmental enrichment.</p>	YES	NO
<p>PARTICIPATE IN OUR ENRICHMENT PROGRAMME (7.0) We provide active and effective environmental enrichment to all dogs in both inside and outside environments, this supports physical and cognitive stimulation. Are you as the owner okay with your dog's participation in this? <i>If your dog has a medical condition, (where the vet has advised they cannot go for a walk) or the weather is deemed as unsafe to go out for a walk, we will use enrichment as an alternative too.</i></p>	YES	NO
<p>BE TRANSPORTED WITH OTHER DOGS IN MY VEHICLE (5.6). Your dog will travel either in secured crates or clipped in with a seatbelt attachment as per Rule 57 of the Highway Code. Where possible they must have a harness.</p>	YES	NO
<p>WALK & EXERCISE OUTSIDE OF THE HOUSE IN PUBLIC AREAS WITH OTHER DOGS (7.2). Your dog will be with up to six dogs per person to be walked at any one time. (As per Animal Welfare Regulations 2018 & as per my insurance) Each dog will be assessed to check compatibility to be walked/exercised together.</p>	YES	NO
<p>WALK OFF LEAD OFF LEAD/LONG LINE LEAD PERMISSION REQUIRED We always keep boarding dogs on-lead unless you agree to give us permission to let them off lead. We only let the dogs off after a period of familiarisation and in fields away from the main road. We can use long lines as an extra precaution.</p>	YES	NO
<p>EXERCISE OFF LEAD IN A SECURE PRIVATE FIELD?</p>	YES	NO
<p>IMMATURE DOGS ONLY (under 1yr old) Mix with older, more mature dogs.</p>	YES	NO
<p>RECEIVING A DAILY GROOMING & HEALTH CHECK (5.3).</p>	YES	NO
<p>EXTERNAL PARASITES. If there is evidence of external parasites such as fleas, ticks or lice the dog must be treated with an appropriate product authorised by the veterinary medicines directorate and licenced for use in the UK. Treatment must be discussed with a vet before giving it to the dog. DO YOU CONSENT TO YOUR DOG RECEIVING TREATMENT?</p>	YES	NO
<p>BE LEFT WITH MY EMERGENCY CONTACT PERSON (5.9) In the case that I need to take another dog to the vet or need to leave the house for a brief period are you okay with me leaving your dog in the care of another insured person? Your dog may be separated from others boarding at this time, to mitigate any issues.</p>	YES	NO

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<p>USE A CRATE (13.5). If your dog/puppy uses a crate at home, are you okay with us using one during their stay, and closing the door to ensure that they are safe, and away from other dogs during resting periods, during day or night? <i>We will only use a crate if your dog is habituated to using one at home.</i> We ask that you bring their own crate or alternatively we can provide one for them to use with your consent. I consent to my dog using a crate provided by WAGG 'n' HEELS YES NO</p>	YES	NO
<p>FEEDING (6.0) Be fed in the same area as other dogs. <i>Dogs are never left unsupervised at mealtimes, to ensure that no situations such as resource guarding or a dog eating another dogs food arise.</i> <u>Any dogs that shows signs of resource guarding will be fed separately.</u></p>	YES	NO
<p>PUPPY/YOUNG DOG FEEDING (6.0 & 7.5). Be fed with other dogs in the same area as other dogs. <i>Young puppies are generally fed 3 meals a day and at least one of these meals will be fed separately.</i></p>	YES	NO
<p>FOOD & NOURISHMENT: If your dog is a fussy eater or refuses to eat what has been supplied to them for their holiday boarding, do you consent to me purchasing other food types to maintain your dog's welfare? <i>I will invoice you on your return for any money owed.</i></p>	YES	NO
<p>ADMINISTERING FIRST AID: Receive medical first aid treatment, should the need arise, whilst in the care of WAGG 'n' HEELS Ltd. We are trained in CANINE FIRST AID and a copy of our certificates are available upon request.</p>	YES	NO
<p>RECEIVING MEDICAL TREATMENT: Any medical treatment or medicine must only be used with the owner's consent and following veterinary advice..</p>	YES	NO
<p>EUTHANASIA: Only a vet may euthanize a dog. The licence holder must keep a record of euthanasia and the identity of the qualified vet that carried it out the owner or designated main point of contact must be contacted to give consent. Unless essential for the welfare of the dog euthanasia must not take place without consent.</p>	YES	NO

I THE OWNER:

Agree to fully update WAGG 'n' HEELS prior to any future booking of any change in my dog's behaviour or medical condition.	YES	NO
Agree that in the event of aggressive behaviour towards a dog or person, a bitch coming in season. (If applicable) or any other emergency situation, that I will arrange for my dog to be placed in an alternative boarding establishment/ kennels or with my emergency representative and will be liable for all costs.	YES	NO
Give permission for pictures and videos of my dog(s) to be posted on social media or any promotional outlets.	YES	NO
Agree that I will not hold WAGG 'n' HEELS Ltd responsible for loss or injury incurred to (my own dog(s) or to another animal or person) as a result of my dog's behaviour, unless proved to be negligent.	YES	NO

GDPR Compliance: - I have read and understood and by signing this form give my consent to the privacy policy laid out by WAGG 'n' HEELS Ltd and I agree that all of the information I have given, is in full and correct.

I have read and understood and agree to all the TERMS & CONDITIONS laid out by WAGG 'n' HEELS Ltd

FULL NAME	
SIGNED	
DATE	

WAGG 'n' HEELS Ltd

ENRICHMENT PROGRAMME

During your dog's time with us we will ensure they receive an abundance of enrichment activities, such as interactive games & puzzles, basic command training, as well as walking, playing, socialisation, grooming, cuddles etc. However there are times where your dog may be unable to be walked due to injury, post-operative recovery, following the advice of your veterinarian, or if the weather conditions place myself or your dog in danger e.g. extreme high winds, snowstorm, excessive heat (*above 24 degrees C, although this could be over 20 degrees C dependant on each dog, as heat exhaustion or humidity issues can affect dogs differently depending on breed*). Therefore it is important your dog's needs are met through alternative activities such as ENRICHMENT.

Any enrichment activities will be monitored to avoid any competition between dogs and where necessary any such activity will take place on a one-to-one basis and, in a separate area to other dogs, this could be inside the house, or in the enclosed garden/field.

Under our regulations we must obtain owners permissions to carry out any enrichment programmes. (This can be found in our Owners Permissions) It is also important to gather information from you, as the owner, so that we have a better understanding of your dog's own needs & enjoyment i.e. walking, playing, eating, sleeping & physical contact such as cuddles/stroking and grooming.

<i>Do you use any form of enrichment activities with your dog, in and out of your home?</i>
<i>Has your vet given you any advice regarding the health & well-being of your dog?</i>
<i>Does your dog have any physical, behavioural, or medical issues that we need to be aware of?</i>
<i>Any other relevant information.</i>

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MEDICATION FORM

If your dog has any past injuries, pre-existing medical conditions, health issues or is currently on medication, please fill out this form. **(If not please ignore this form).**

DOGS NAME (including surname of owner)
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OWNERS NAME, ADDRESS, PHONE NUMBER	VETS ADDRESS & CONTACT DETAILS
EMERGENCY CONTACT DETAILS	

PRE-EXISTING MEDICAL CONDITION(S):

DETAILS OF MEDICATION

Name of medication.	Dosage details	How is it administered?	Where it should be stored?

I hereby confirm that I am the owner of the named dog written above, and I authorise Elaine Hehir & Timothy Hehir of WAGG 'n' HEELS Ltd to act as a guardian during my absence and agree for them to give my dog/s the prescribed medication in accordance with our vet's instructions which is in the best interest of my dog's health & welfare. They will record if they are unable to administer any of the medication, on my dog's logs and inform both myself and or my dog's vet as a matter of course.

FULL NAME	
SIGNED	
DATE	

WAGG 'n' HEELS Ltd

Appendix - VETERINARY RELEASE FORM. (Copy for your vet)

The welfare of your dog is paramount. We will always contact the vet for advice regarding any concerns and record this information. If your dog needs veterinary support / treatment or hospitalization whilst boarding with WAGG 'n' HEELS Ltd, we ask that you agree and sign the following form.

To Dog's own Vet (please give details)	
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WAGG 'n' HEELS Ltd is a Licenced Home Dog Boarding business who has been contracted to look after my pet(s) whilst I am away. During my absence Elaine Hehir of WAGG 'n' HEELS Ltd has my permission to place them in your care in the event of an emergency. Elaine Hehir or member of her team will attempt to contact me as soon as medical care is deemed necessary. However, in the event I cannot be reached immediately, I authorise you (the veterinarian) to administer treatment to my pet(s) as necessary and will be responsible for payment of any fees to you upon my return as stated below.

If above named veterinary surgery is **not available** or is too far away for my dog to travel to safely, I give permission for Elaine Hehir of WAGG 'n' HEELS Ltd to take my dog(s) to her business registered veterinarian or to the nearest animal hospital or emergency clinic.

1. I give permission for Elaine Hehir of WAGG 'n' HEELS Ltd to approve treatment up to £..... (please state maximum amount or "no limit") in the case you cannot contact me, or my emergency contact listed on my contract with WAGG 'n' HEELS Ltd.

2. INSURANCE DETAILS & POLICY No	
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3. I understand that WAGG 'n' HEELS Ltd assumes no responsibility for the loss of any pet and is released from all liability related to treatment. I also agree to be responsible for all charges including but not limited to, vets fees, extra visits, transportation fees and any other special services accessed by WAGG 'n' HEELS Ltd for emergency care or supervision and will pay fees upon my return.
4. I agree that if my dog becomes ill, is injured, or dies I..... (The dog owner) waives and releases WAGG 'n' HEELS Ltd from any claim arising from such an incident.
5. In the event of the dog's death the owner will be contacted imminently, and the dog removed to the local vets for storage until the owners return.
6. The owner can be the only one who can give consent for the dog to be euthanised. This must be agreed with the Vet. Only a Qualified Veterinarian can euthanise a dog. It must be humane & effective.
7. I (the owner) authorise a veterinarian to euthanize my pet only in extreme circumstances where my dog may be suffering and only after all reasonable attempts have been made to contact me or my emergency contact.
8. In the event of my pet's death, I wish for my pet to be cremated / kept at the vets until my return /

WAGG 'n' HEELS Ltd

other (please state):.....

This consent for treatment has no expiration date and grants permission for future veterinary care without the need for additional authorization each time Elaine Hehir of WAGG 'n' HEELS Ltd cares for one or more of my dogs unless otherwise noted.

Would you prefer me to take your dog to our Business registered Vets or your own (providing not too far for dog to travel)? If you require me to take your dog to your vets, there will be a mileage charge of £0.50p/ mile, if more than 5 miles, which I will invoice you for after your dog's stay.

OWNERS VET *	WAGG 'n' HEELS Ltd VET *
FULL NAME	
SIGNED	
DATE	

2 COPIES OF THIS VETERINARY RELEASE FORM (One for your vet to have on file and one for WAGG 'n' HEELS Ltd)

WAGG 'n' HEELS Ltd

OWNER'S RELEASE

By signing this dog boarding form, you are agreeing to, and are contractually bound by our terms and conditions. You agree that the information recorded on this document during our meet and greet is accurate.

I hereby confirm that I am the owner of the named pet written at the beginning of this dog Boarding Agreement Form.

I authorise Elaine Hehir & Tim Hehir of WAGG 'n' HEELS Ltd to act as guardians of my dog(s) during my absence and agree for them to make any decisions regarding my dog's health providing it is acting in the best interest of my dog(s) and is on the advice of the registered veterinarian with whom WAGG 'n' HEELS is registered with.

By indicating **Y** or **N**, to the specific activities under the **owners' permissions** & by signing this DOG BOARDING document, I am also giving consent to allowing my dog to participate in activities with other dogs staying with WAGG 'n' HEELS Ltd and out on a walk.

I therefore will not, nor cannot hold WAGG 'n' HEELS Ltd responsible for any:

- injury to my dog
- injury to another animal by my dog
- injury to a member of the public
- death of my doG

I will not make any claim on WAGG 'n' HEELS Ltd insurance company if any issues occur unless the business is found to be negligent.

FULL NAME	
SIGNATURE	
DATE	